

Design Research Journal

Call for Papers for Special Issue on Service Design

Deadline: 15 February 2010

Service has become an increasingly interesting design object for designers to engage with. During the last two decades we have gone from the odd designer working within the field over specialized service design firms to in-house service design competence. But how is research positioned? If design is a science which is trans- as well as multi-disciplinary, and service is a science, what kind of research is and can be performed?

Currently, there are some trends within service design research. One is to identify similarities and differences between various design disciplines. Another is research trying to develop basic knowledge of service design to establish a research platform. A third trend is research linking together the diverse viewpoints which currently is at play for service design. A fourth one is case descriptions performed on service design projects or as service design projects or explorations themselves. Fifth there is a strand of research connecting to previously established and researched knowledge from other design research areas. Sixth, there is a strand of research developing tools and methods that identifies the specificity of service design as a core construction.

Some books have been written on the subject of service design, all with a practitioner focus, and directed towards an audience that seems to already know how to use the methods described in the books.

For this special issue we are looking for research contributions within the intersection between design research and service research, with a clear contribution to knowledge of design research.

There will be applied a blind review process, to ensure quality as well as rigorous.

Guest editor: Assoc. Professor Stefan Holmlid, Linköping University

Language of submission: English or Swedish.

Length of submission: 25,000 signs (including blanks and bibliography)

Manuscript deadline: 15 February 2010

The special issue will be published in April 2010

About Design Research Journal

Design Research Journal disseminates research about design, for design and through design. The journal publishes research articles that explore how design can contribute to a sustainable development of industry, government and society. Articles are original for Design Research Journal and blind reviewed by an anonymous academic editorial board. Design Research Journal also includes research related reports and interviews, book reviews and news. Some numbers are theme-based.